



Online etr.org/store

Email customerservice@etr.org

Phone toll-free 1-800-321-4407

Fax toll-free 1-800-435-8433

Mail ETR 100 Enterprise Way, Suite G300, Scotts Valley, CA 95066-3248

IMPORTANT

Please enter from mailing label on catalog back cover:

Key Code _____ WW

Customer Number _____

4 easy steps to ordering

1 Bill to: (PLEASE PRINT)

Organization or Agency _____

Department or Program _____

Person Using Materials _____

Address _____

City _____ State _____

Zip Code _____ Phone _____

Email Address _____

2 Ship to: (PLEASE PRINT)

Organization or Agency _____

Department or Program _____

Contact Name & Title _____

Address _____

City _____ State _____

Zip Code _____ Phone _____

Email Address _____

3 Imprint	Title Number	Title	Quantity*	Unit Price‡	Total Price
Check if imprint order <input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					

* Quantity discounts given on a per-title basis. Pamphlets sold in quantities of 50 per title. ‡ Prices subject to change without notice.

Shipping/Handling If Your Subtotal =	Under \$50: Add \$9.99	\$500 – \$4,999: Add 12%	Expedited shipping available. Call: 1-800-321-4407
	\$50 – \$499: Add 16%	\$5,000 – \$9,999: Add 10%	

Call for shipping charges outside the contiguous U.S.

Subtotal

← **Shipping/Handling**
(see chart at left)

Imprinting Charges
(see chart at left)

CA State Sales Tax
(CA customers add applicable sales tax)

Order Total
Allow 3–7 days for delivery.

Thank You

Imprinting is available on all pamphlets, pocket guides, bookmarks and booklets. Call 1-800-321-4407 for details.	Imprint charges per pamphlet:	Total Imprint Quantity	Imprint Price	Free Imprinting when you imprint 10,000 or more of 1 title
		500 – 999	\$0.07	
		1,000 – 1,999	\$0.05	
		2,000 – 4,999	\$0.04	
		5,000 – 9,999	\$0.03	
	Setup charges:	Standard \$15	Minimum 500 pamphlets per imprint order.	
	No setup fees for repeat imprint orders!	Custom \$50	Individual titles may be combined.	

100% Guarantee: No Questions, No Exceptions

If you're not completely satisfied, return any nonimprinted items within 30 days of receiving your order. You will promptly receive a refund or credit. Materials must be returned in resalable condition. For return instructions, call Customer Service toll-free at **1-800-321-4407**.

4 Payment Information

Charge to credit card: Visa MasterCard American Express Expires: (MO/YR) ____/____

Account number (include all digits) _____ Credit verification # _____ (on back of card)

Enclosed check or money order payable to ETR Associates

P.O. attached _____ P.O.s also accepted when ordering online.

Name _____
Print name as it appears on credit card.

Signature _____

Phone (_____) _____

BILL TO ACCT.#	
NEW	INVOICE